



## WORLD WIDE CLAIMS SERVICES

### UAE UPDATE

**DP World** has signed an Agreement with Senegalese Government to develop a Logistics Free Zone near Dakar's new Blaise Diagne International airport. It is situated on the outskirts of the city not far from DP World-Dakar Terminal. The project complements DP World's investments in DP World-Dakar Terminal which stands as West Africa's largest and most modern container terminal. The project is expected to generate new jobs for Senegalese work force, bolster the social welfare in the country and contribute to the upswing of the economy.

( Courtesy Khaleej Times )

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### FLOODS IN TAMIL NADU

The catastrophic loss of property and lives due to the floods in Tamil Nadu could exceed \$ 20 Million as per initial estimates. The rains, reported to be the heaviest in Chennai this century, caused massive destruction and loss of lives. Insurers have rallied to the aid of flood affected people. The four Public Sector Insurance companies are expected to simplify the claims procedures and on- account payments are considered before the final assessments are made.

It is understood that majority of the flood victims have not insured their properties for such catastrophic incidents. Who would have thought that a State which rarely gets rains and always suffers from water shortage would face such disaster ! This highlights the importance of always having adequate insurance cover.

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*“None can destroy iron, but its own rust can.*



*Likewise, none can destroy a person, but his own mindset can.”*

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## WORLD WIDE CLAIMS SERVICES

### PERISHABLE CARGOES

It is not unusual to come across damages to perishable cargoes shipped in reefer containers. The reasons for such damages could be the malfunctioning of the reefer machinery, improper stowage, pre shipment defects etc.



WWCS was involved in dealing with many such cases. On one occasion, we came across damages in each and every shipment that arrived Jebel Ali from Spain. There were 10 such shipments in a space of two months. In all instances, the cargo of Broccoli was found fungus affected, slimy and emitting bad odour. The set temperature was found to have been maintained with only minor fluctuations during the voyages and there was no reported breach of the integrity of the containers.



Our investigations revealed that all the shipments were from the same shipper to the same consignee. Though the shelf life of Broccoli is about 15 days (at 0 degree Celsius), each voyage took about 25 -30 days with transhipment in between. The shipper's representative in UAE was promptly notifying the Carrier about the damages upon arrival of each shipment. The consignee proceeded to destroy all the cargoes without making any effort to segregate and salvage the sound cargoes if any. All these gave rise to suspicion that the cargo interests had prior knowledge and were expecting the cargoes to be outturned in damaged condition. It was possible that the shipper was off loading the surplus cargoes which included those nearing their shelf life.

*It is recommended that such cargoes with short shelf life should always be air freighted over long distances.*

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*“Life does not provide Warranties and Guarantees.  
But it provides Opportunities and Possibilities.”*



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### Unwind.....

Who said English is easy.? Fill in these blanks with “YES” or “NO”.

- I don't have a brain.
- I don't have sense
- I am stupid.

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### Some Mantras for a cool life –

Money is not everything. There is also Master Card and Visa.  
One should love animals. They are tasty too.  
Save water. Drink on the rocks.  
Fruits and Salads are healthy. So leave them for the sick.  
Love thy neighbour, but don't get caught.  
Hard work never killed anyone, but why take the chance ?  
Everyone should marry because happiness is not the only thing in life.



Merry Christmas  
&  
Happy New Year



To All Our Readers

- "SOLUTION FOR ALL YOUR CLAIMS" -

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